# **Dell Update Packages Message Logs**

Logging occurs when you run a command for a DUP. The logs maintain information about all update activities. DUPs write to the Messages log. If you install the same package more than once on the same system, the log is appended. The messages files directory contain messages about a wide range of events on the system. Therefore, you must scan through the log file to find the messages that are relevant to DUPs.

## Messages Log Files

The messages log file includes the following information:

- · Date and time the DUP was launched
- · Package release ID number
- · The full path and filename of the support log generated by the command
- DUP type
- DUP version
- · Framework version of the DUP
- Version that was previously installed on the system
- · Version that the command is trying to apply to the system
- · Exit code that results from execution of the command
- Whether a reboot was performed



NOTE: The support log files are intended for use by Dell support personnel. Dell encourages you to redirect the DUP output to a file of your choice.

## Message Location for Linux

The default location of the message log files is /var/log/dell/updatepackage/log.

## Message Location for Windows

The default location of the message log files is C:\Users\cuser>\AppData\Local\Dell\UpdatePackage\Log.



NOTE: User needs to have administrative privilege to see the log files.



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